APPOINTMENT / RESERVATION CANCELLATION POLICY

Canceling and Rescheduling. Customers may cancel or reschedule without penalty by notifying us at least **24 hours** before their scheduled appointment or reservation time.
To cancel or reschedule, please contact us at

:

Phone	**463-272-4714**
Email	**bethhartman.lmt@gmail.com**

Late Cancellation. Cancellations are considered "late" when the customer does not cancel or reschedule at least **24 hours** prior to the scheduled appointment or reservation time.
Late cancellations will result in the customer being charged a fee of $ **50**.

Missed Appointments. If a customer misses their scheduled appointment or reservation without canceling or rescheduling, they will be charged **50%** of the price of the scheduled service or event.

Provider Cancellation. If, for any reason, we must cancel your scheduled appointment or reservation, we will notify you as soon as possible and will work with you to reschedule or you will receive a full refund.

Refunds. Any refunds will be processed in the same method as the original payment.

Fee Waiver. We reserve the right, at our discretion, to waive any fee or penalty assessed hereunder for any reason we deem sufficient and reasonable.